







Humanitaritan Newsletter Issue #1





Citizens' Feedback

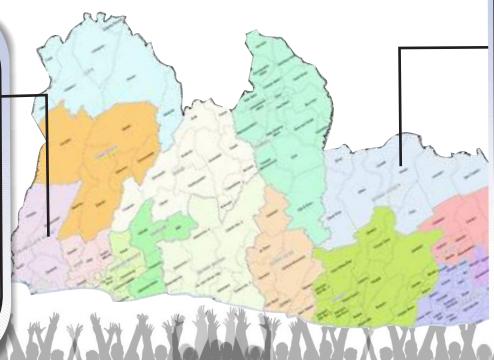
Welcome to the Internews Newsletter for Humanitarian Responders in Liberia. This newsletter is created with the intent to support the work of Ebola responders in connecting with the local population and understanding their information needs. Internews welcomes feedback, comments and suggestions from all organizations receiving this newsletter and invites you to forward, share and re-post this newsletter as widely as possible

Borders reopening, Lifting of curfew, and schools reopening

People are concerned that preventive measures were not observed at the border opening ceremony at Bo Waterside, as onlookers were seen hugging each other in jubilation.

Cape Mount residents are asking why the Sierra Leonean side of the border is still closed. People in Senji want to know if Sierra Leone has been declared Ebola free. People are also worried because they say if the other side of the border remains closed, illegal entry will continue at all 37 unofficial crossing points - therefore many will continue to enter Liberia without observing Ebola prevention procedures.

The religious communities in Cape Mount held a meeting concerning the role of their leaders in the fight against Ebola. As a result, the local Islamic community agreed to hold off on conducting its own burials.



People in Grand Gedeh are expressing concerns after the border at Toe Town opened on Sunday. According to residents there, 3 cars went to the Market-day in Toulepleu, an Ivorian town and returned. The next day they received information that the border was closed again. People are worried about ongoing impacts on economic activities in the area.

In Toe Town and Zwedru concerns remain about Ebola prevention activities at night clubs.

In Gbarzon District most schools are still closed, due to concerns by parents who feel the campuses should be fenced off to ensure all who enter have taken proper precautions (temperature and hand-washing). Some parents are working with school authorities to provide local material to create these fences. PTAs are hoping that all schools will reopen by the 2nd of March.

Grand Gedeh

Cape Mount









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People in Gbarpolu welcome the reopening of schools, but they are concerned about the availability of health workers to cover the border crossings at all times.

Although many Gbarpolu residents say they were not affected by the curfew, they are happy for the lifting because it speaks to some level of improvement in the fight against Ebola.

The PTAs in Gbarpolu are very worried over the reopening of schools. They are requesting the county health authorities deploy one person at each school to ensure that Ebola prevention procedures are followed. They are proposing that 103 volunteers be trained for that.

Gbarpolu

People in Montserrado are concerned about the borders reopening. They want to know if gates on the side of bordering countries are also opened, and whether the Liberian government consulted with the other countries about the current Ebola situation before opening its own borders.

Montserrado

over the reopening of borders. Some residents are happy, because they say the closure encouraged illegal entry into Liberia and therefore there is no record of those who entered during that time, and they "are not monitored for the 21 days incubation period". Others do not think the sudden opening is wise. They are saying there should have been precautionary measures put into place beforehand, including awareness creation about what communities should do when they host visitors from other countries (particularly what to do if these visitors fall sick).

In River Gee, there are mixed reactions

People are expressing fear over rumors that the border reopening is intended to create an outbreak to fill empty ETUs.

River Gee

Internews "Information Saves Lives" is a 6-month project implemented under the Health Communication Capacity Collaborative (Hc3) funded by USAID. The project aims at building the capacity of Liberian journalists to report accurately about the Ebola disease and to connect local media with the national and international Ebola response.

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In Lofa, most radio talk shows are discussing the reopening of the borders. Others are worried over the reopening of borders with Guinea for fear of another outbreak. They claim that they are hearing rumors that people on the Guinean side of the border are still in a state of denial about Ebola. School authorities in Lofa are concerned about very low turnout since the

reopening of schools. Classes before Ebola had up to 50 students, now they have only around 20.

Lofa

Maryland residents are happy about the reopening of the borders because most of what they consume comes from nearby lvory Coast. They are concerned about the reopening of schools because Liberia has not been declared Ebola free by WHO. They are also worried because most campuses are open to the public, and as such Ebola prevention procedures may be ignored by some who has access to these areas.

Maryland



Some parents in Kanplay are still not convinced to send their children to school. Some are worried because they say children are hard to control and may get infected because there are not enough teachers to monitor all them. There are also continued rumors that Ebola prevention kits contain spray intended to infect children.

People in the Ganta area are concerned because the border on the

There are unverified reports that Liberians on both sides of the Logoatuo border in Nimba County are waiting to cross, but the Ivorian side of the border remains closed.

Nimba









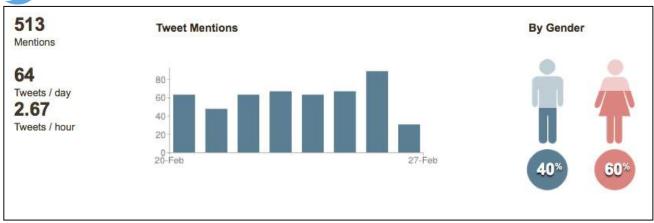
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Online Content Report - Week February 20th to February 27th, 2015

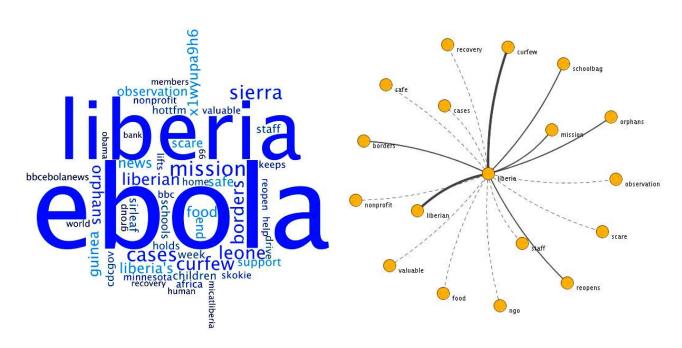
This report analyzes data from online sources, namely Twitter, Facebook and online Media sources ONLY coming from Liberia accounts/sources.





Demographics of Twitter accounts from Liberia mentioning the word "Ebola" in the week from February 20^{th} to February 27^{th} , 2015.

Main Topics associated with the conversation about Ebola on Twitter











Information Sav

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Most authoritative Liberian Accounts talking about Ebola

Authority is measured looking at how many followers the accounts have, how many followers their followers have and how many times their content has been re-tweeted or clicked on.



@HottFM HottFM107.9 LIBERIA

#1 RADIO STATION IN LIBERIA..... DA FIYAHHH!!! hottfm1079.com

LIBERIA

11,884 Followers

8/10

RT @USAID While schools in #Liberia were closed due to #Ebola, we helped students keep learning remotely with mobile classes. http://t.co /cQRMqq5TH3

25 Feb 2015 @

More Tweets



@sarankjones Saran Kaba Jones LIBERIA

founder & executive director of @faceafrica. clean water advocate, social entrepreneur, change agent. global citizen. WEF Young Global Leader 2013 www.faceafrica.org

15,839 Followers

8/10

!!! RT @UNICEF: Schools have reopened in #Liberia after 7-month closure due to #Ebola. http://t.co/giArlCPu7m http://t.co/OOMD8kNZCA

20 Feb 2015 E

More Tweets



@MoreThanMeORG More Than Me LIBERIA

We went from getting girls off the street and into school to fighting #Ebola. Now, the MTM Academy reopens this month!

morethanme.org

3,506 Followers

7/10

RT @perripeltz And that's a wrap! #BTS @NYUDocs @SIRIUSXM Ch81 with @katiemeyler @MoreThanMeORG @TIME person of year #ebola #liberia http://t.co/NJjvluKBjo

26 Feb 2015 🗗

More Tweets



@katiemeyler Katie Meyler Monrovia, Montserrado, Liberia

Hi, I'm Katie. I founded, More Than Me. I WLiberia. I'm fighting ebola now, being a bystander to suffering is not an option. http://t.co/LLS83fPQ7u www.morethanme.org

10,111 Followers

7/10

RT @perripeltz Learn more: Visit http://t.co /asmbmvxar2 and https://t.co/xrb1UjK7X9 for day-to-day of what #ebola looks like on the ground @katiemeyler

27 Feb 2015 rd

More Tweets



@UNMILNews UNMIL MONROVIA, MONTSERRADO, LIBERIA

Official account of the United Nations Mission in Liberia

Liberia's Most Trusted News Source Since 2005

www.unmil.unmissions.org

Thet iberianTimes.com

5,886 **Followers** 7/10

UNMIL Audio: Ebola Message for the Visually Impaired https://t.co/anA6Hkfav8 on #SoundCloud

20 Feb 2015 E

More Tweets



@LiberianTimes TheLiberianTimes.com LIBERIA

2,527 Followers

7/10

Pres. Sirleaf to Thank Americans for Support Against Ebola http://t.co/8XZTel2MiR #LIBERIA

27 Feb 2015 @

More Tweets









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Top Sources

Top sources are the sources that have produced the most content related to Ebola in Liberia.



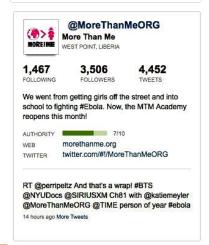






















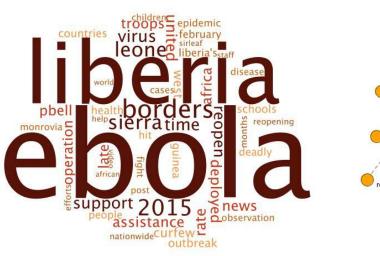


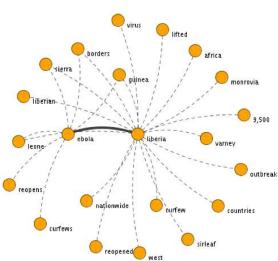
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Main Topics associated with the conversation about Ebola on Facebook





Facebook most popular hashtags and "topics"



Ebola virus

Interest

82,440 like this Dobrnjic Muris likes this





Ebola

Diseases

37,876 like this

ı Like

1. Due to Facebook privacy settings, it is not possible to analyze the content that is being produced by Facebook users in a systematic way. For this reason the analysis here is using all content and not just the one produced in Liberia, and it is based on data coming ONLY from public page and public accounts.









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Traditional Media

High Authority Content published by Liberian News Outlets online

High authority is measured by looking at how many people have read the article.

5 Found Unconscious in Zeon Town, ELWA Community

26-Feb-2015 in www.liberianobserver.com » Sports: Latest

earlier been tested by a response team and were all pronounced **Ebola** free. Right there, nurses from the **Ebola** Case Management Unit at the nearby Medicine... any health center since they were all **Ebola** free. The story changed again...

Sis. Mary Laurene Browne Clocks 72

26-Feb-2015 in www.liberianobserver.com » Sports: Latest

educator, Sister Mary Laurene Browne, holds the view that the improvement of Liberia... actively functioning. By that, she believes that Liberia will eventually win the fight against the deadly Ebola virus disease (EVD). "My appeal is that all Liberians...

Ebola Stigma Deprives Liberian Student in Canada

26-Feb-2015 in www.liberianobserver.com » Sports: Latest

recent **Ebola** outbreak in **Liberia**, the newspaper quoted credible sources as saying. "A...There are clear signs that the fight against the **Ebola** virus disease (EVD) is being won in **Liberia**. The fight, however, does not end there. Despite...

LNOC Goes to 7 Counties With Ebola Virus Awareness

26-Feb-2015 in www.frontpageafricaonline.com » Sports: Athletics News, Latest

Monrovia - The Liberia National Olympics Committee (LNOC) Monday began its Ebola awareness with schools in seven counties. According to LNOC President Philipbert Brown, the awareness is being funded by the International Olympic Committee (IOC) through its solidarity movement. Read

Several Witness Border Opening in Ganta

24-Feb-2015 in www.liberianobserver.com » Sports: Latest

Ebola outbreak in both countries. Both citizens of the two countries were seen... to the Ebola outbreak that hit the three Mano River countries, killing about 9,000 people in Liberia, Guinea and Sierra Leone. "Now that the outbreak of...

509th Patient Recovered From Ebola in ELWA III in ...

24-Feb-2015 in www.frontpageafricaonline.com »

Monrovia - For the 509th time an **Ebola** survivor has left ELWA3, the **Ebola** Centre managed by Médecins Sans Frontières/Doctors Without Borders (MSF) in Monrovia. A thirteen year-old boy was driven home by a MSF vehicle on 19February to be

Liberia FA Resumes National Football League March 15

23-Feb-2015 in www.frontpageafricaonline.com » Sports: American Football News, Soccer News, Latest

Monrovia - After a year of suspension of the National Football League in Liberia due to the outbreak of the deadly Ebola virus, the Liberia Football Association (LFA) has announced that the league resumes March 15. Read More...







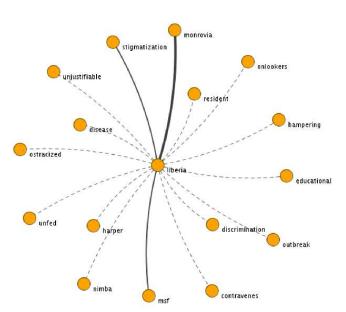


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Key Words associated with the Ebola media content





Key conversations

Those are sentences that have been read/clicked/used the most coming from Media Outlets in Liberia.

meanwhile, the world health organization (who) has asked canada to justify its decision to limit travel to that country from the west african countries combating ebola.

by that, she believes that liberia will eventually win the fight against the deadly ebola virus disease (evd).

despite all the gains here on the ground, liberians in other parts of the world are being stigmatized, hampering even their educational pursuits...

a thirteen year-old boy was driven home by a msf vehicle on 19february to be reunited with his big sister and two younger brothers.

stewart says he's never had ebola, and can't see how receiving his post-secondary education in canada poses a risk to canadians..

canada recently became the second, following in the footsteps of australia, to issue a freeze on visas from the three ebola hardest hit west african nations.

they had earlier been tested by a response team and were all pronounced ebola free..

there are clear signs that the fight against the ebola virus disease (evd) is being won in liberia.

monrovia - the liberia national olympics committee (lnoc) monday began its ebola awareness with schools in seven counties.

according to Inoc president philipbert brown, the awareness is being funded by the international olympic committee (ioc) through its solidarity movement.

this new policy was announced on october 31 last year..

madam amanda blah who died early this month disguised herself and went to over three health facilities including







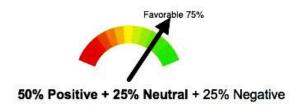


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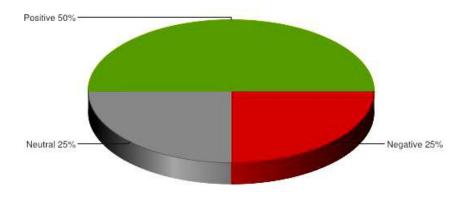


Sentiment Trends on Ebola related media content

Overall Sentiment



Overall Sentiment Pie Chart



Sentiment Trends

